PAVEL GUSAROV

Project manager

CONTACT

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SKILLS

- Process Improvement
- Project planning
- Risk management
- Task management
- Agile methodologies
- Prioritization and goal setting

- Communication
- Leadership
- Motivation
- Conflict management
- Adaptability
- Teamwork

- Jira, Confluence, Trello, YouTrack
- Scram, Kanban, Agile
- Miro, Figma, Draw.io
- Git, Swagger, Charles

EDUCATION

- University of Management
  IT Project manager
  2021 - 2022
- Yandex Academy
  Advanced Project manager
  2019 - 2020
- MPGU University (Moscow)
  Management and Law
  2009 - 2014

LANGUAGES

- English - B1
- Russian - Native

ABOUT

As a Project Manager, I have successfully managed multiple projects in IT, FinTech and insurance. My experience covers the development of strategic fintech solutions, integration of digital insurance tools, development and optimization of mobile application and branchless systems.

My result-oriented approach and attention to detail guarantee a high-quality and efficient approach to every project implemented

WORK EXPERIENCE

PROJECT MANAGER   September 2022 - present

NT FORCE LTD (Limassol)

Products:

Back-end systems (CRM, CMS, PRM):

- CMS creation and management from scratch;
- API integrations;
- Migration of data from old CMS, namely we managed to migrate 100,000+ data from old CMS to new CMS (text and media content, SEO data, functionality, databases) without losses;
- Adaptation and optimization of functionality. Saved over 500 hours of user time on standard tasks.

Mobile app:

- Redesign and UX/UI improvement. Thanks to UI optimization and content filtering, we managed to increase the number of users of a certain section by 15% in the first month;
- Implementation of new features based on usability tests;
- Integration with backend systems;
- Maintenance and updating of the application.

Responsibilities:

- Regular meetings with teams;
- Participating in product testing;
- Managing and compiling documentation and reporting;
- Active participation in development: defining requirements and prioritizing;
- Project planning: resources, deadlines;
- Coordination of tasks and execution control.

PLATFORM OWNER   October 2021 - September 2022

OTP BANK (Moscow)

Role:

- Manage platforms for the bank's commission products;
- Integration with key products (loans, cards, deposits);
- Strategic product management and development of plans to strengthen the bank's position;
- Interfacing our platform with other banking systems;
- Leading the development team: controlling deadlines, quality and monitoring KPIs.

Responsibilities:

- Development of strategic plans for the platform;
- Integration with other banking systems;
- Managing the development team and KPIs;
- Market analysis to identify new opportunities.

Accomplishments:
- Successful integration of platforms, resulting in 25% growth in insurance products in the first quarter;
- Implementation of new features on the platform, reducing errors by 50%;
- Improvement of development team KPIs: acceleration by 40%.

PROJECT MANAGER   May 2018 - October 2021

CiV Life (HDI) (Moscow)

Projects:
- Launching online insurance products;
- Digitalization of offline insurance products to online.

Responsibilities:
- Coordinating and sourcing contractors for projects;
- Compiling and coordinating documentation with clients;
- UX/UI development for the clients' personal cabinet;
- Testing MVP products;
- Task setting and coordination of the development team;
- Project documentation management and reporting;
- Comprehensive project planning from inception to completion.

METHODOLOGIST   January 2017 - May 2018

Sberbank Insurance (Moscow)

role:
- Legal methodologist and key member of the agile team;
- Implementation and adaptation of agile methodology in the company;
- Application of kanban for efficient insurance product development;
- Design and implementation of digital and online insurance solutions.

Responsibilities:
- Project management of insurance product development projects;
- Collaborating with external developers to create an insurance website;
- Participation in the development and optimization of legal methodology in the company;
- Managing and coordinating agile team in implementing new processes.